

Umamusume: Pretty Derby English Release Pre-Registration Event Rules

Please read the event rules (hereafter: "Terms and Conditions") below before participating.

Your participation will be recognized as an agreement to abide by the rules set out in the Terms and Conditions.

Event Period

April 28, 2025 - 11:59 p.m., May 11, 2025 (UTC)

Participation Method

1. Follow the official English Umamusume: Pretty Derby X (Twitter) account (@umamusume_eng).
2. Repost the event post during the specified period.

Prizes

- Pair of Round-Trip Plane Tickets to Japan (1 winner)
- \$50 (USD) Amazon Gift Card (10 winners)
- *Restrictions apply, see amazon.com/gc-legal
- *Umamusume: Pretty Derby* Acrylic Keychain Set (5 winners)

Conditions for Eligibility

- Enter the event following the steps outlined in the event post.
- Agree to the event's Terms and Conditions, as well as Cygames, Inc.'s (hereafter: "the company") Privacy Policy.
- Your participation will be recognized as agreeing to the Privacy Policy below.
<https://umamusume.com/policy/>
- You must be at the age of majority as set by your governing jurisdiction of residence, otherwise you must obtain the permission of a parent or legal guardian to participate.
- Your participation will be recognized as admission that you have obtained the permission of a parent or legal guardian.
- The company asks for your understanding regarding the following stipulation for eligibility.
- Only participants who reside in countries or regions where the English version of Umamusume: Pretty Derby is officially available are eligible.
- Prizes will be delivered via EMS (Express Mail Service). As such, prizes can only be sent to countries or regions where EMS service is supported.
- There may be restrictions on deliveries placed on certain countries and regions where EMS service is available. Please refer to the page below for details.

https://www.post.japanpost.jp/int/information/overview_en.pdf

Event Results

- Winners will be selected by the company at random.
- Winners will be contacted via direct message (DM) from the official English Umamusume: Pretty Derby X account with information on how to claim prizes from the end of May 2025.

- Winners who are unable to receive a DM from the X official English Umamusume: Pretty Derby account; or fail to respond within the stipulated timeframe (this includes not following instructions on how to redeem prizes); or who take actions in violation of the "Notes" section below, forfeit the right to claim any prizes.

Notes

1. Please read the following before participating in the event.

- Posts set to private will not be counted toward entry in the event.
- By entering the event, you confirm that you meet the conditions for eligibility. You also confirm that you are in full compliance with applicable laws and regulations in your jurisdiction of residence.
- Winners in certain regions must correctly answer a skill-testing question to claim their prize.
- Winners are solely responsible for payment of all fees associated with participation, including internet and other connectivity fees, or customs clearance fees when claiming physical prizes.
- Participants are only eligible to receive one prize.
- Prizes can only be claimed by the winner. Prizes cannot be transferred, exchanged for cash, or sold.
- Digital prizes must be claimed and redeemed within the specified timeframe.
- Winners of physical prizes must provide shipping information within the stipulated timeframe. Once shipping information has been submitted, it cannot be updated. In the event the physical prize cannot be sent due to lack of inventory, logistics issues, or any other unforeseen circumstances, a prize of equivalent value will be substituted instead.

There may be some delays in the delivery of the prize. The company appreciates your understanding in this matter.

- Winners are responsible for paying any applicable customs duties and taxes. Prizes will not be resent in case of delivery failure due to incomplete customs procedures.
- Due to various circumstances, prizes may be changed.
- Winners of gift certificates may receive an amount that differs slightly from the amount listed in the event details due to currency conversion rates.
- The company reserves the sole discretion to alter, suspend, or cancel this event at any time. The company shall assume no responsibility whatsoever for any of the changes.
- The company reserves the right to freely alter the Terms and Conditions to ensure proper management of the event. All participants shall comply with the event rules, and shall not make any objections whatsoever to them.

2. Participants who take the following actions or fall under the following categories are ineligible to participate or receive any prizes.

- Delete their account.
- Enter the event using multiple accounts and/or bot accounts.
- Unfollow the official English Umamusume: Pretty Derby X account
- Delete the event entry repost, or change the post settings to private.
- Set the account to private.
- Fail to respond to the DM sent by the event management team (including failure to follow the steps to redeem prizes) within the stipulated timeframe.

- Provide incorrect personal information, including shipping address, or otherwise being unavailable to claim the prize for an extended period (the company reserves the right to refuse delivery in this case).
- The company determines that the participant has engaged in unfair practices.
- The company deems any other activity by the participant to be inappropriate.

3. Notes Regarding Airline Tickets

- Airfare is limited to round-trip tickets departing from one of the locations listed below to Tokyo, Japan. Please be aware that transportation to and from one of the following designated airports must be arranged at the winner's own expense.

Singapore (Singapore)

Thailand (Bangkok)

Philippines (Manila, Cebu)

Vietnam (Hanoi, Ho Chi Minh)

Malaysia (Kuala Lumpur)

Indonesia (Jakarta, Denpasar/Bali)

India (Delhi, Mumbai)

United States (New York, Los Angeles, Chicago, San Francisco, Seattle, Dallas, Boston)

Canada (Toronto, Vancouver, Calgary, Montreal)

Mexico (Mexico City)

United Kingdom (London)

France (Paris)

Germany (Frankfurt, Munich)

Italy (Rome, Milan)

Finland (Helsinki)

Denmark (Copenhagen)

Australia (Sydney, Melbourne, Brisbane)

New Zealand (Auckland)

- Flight details cannot be changed once the airline ticket has been processed.
- All flights will be booked in economy class.
- A valid passport will be necessary to complete booking.
- The winner is responsible for the application and costs of obtaining a travel visa to enter Japan if applicable.
- The company may not be able to accommodate specific seating requests.
- The company may not be able to provide a flight if air travel cannot proceed safely or smoothly for any reason, or if there is valid reason to believe that air travel cannot proceed. These reasons include natural disasters, war, riot or civil disturbance, cancellation on the part of the airline, etc.
- Travel insurance is at the discretion of and responsibility of the winner.
- This prize is limited to two (2) round-trip tickets. Coverage of any other incidental fees or services (including but not limited to passport and/or visa processing, hotel fares, other transportation costs, etc.) are the sole responsibility of the winner.

4. In the event a winner becomes ineligible for a prize, the selection of runners-up by the company is not guaranteed.

Personal Information

- The company will, for the purpose of this event, collect personal information from the winners pertaining to their account (username), full name, postal code, address, telephone number, and email address. Winners of airline tickets will be contacted by the company and the contracted travel agency.
- The company will use the information provided only to contact the winners regarding the delivery of prizes, respond to inquiries, and perform other event-related purposes.
- The company will take the necessary safe management measures to protect information from unauthorized access, tampering, leakage, etc.

Disclaimers

- Except in cases of willful misconduct or gross negligence on the company's part regarding this event and associated prizing, the company shall not assume any liability whatsoever.
- The company will not be held responsible in the event of a dispute arising between the participant and a third party during the event. This includes, but is not limited to, disputes related to posts on X. The participant bears the sole responsibility and expense of seeking a resolution.
- The company bears no responsibility for network errors, issues that arise from computer viruses, unauthorized server access, or any other elements beyond the company's control that adversely affect the participant.

Miscellaneous

- These Terms and Conditions shall be governed by and construed in accordance with the laws of Japan. In addition, the Tokyo District Court shall be the exclusive agreement jurisdictional court of first instance in cases where disputes related to this event arise. However, the mandatory statutes of the participant's country or region of residence will not be subject to influence by the decided ruling.
- In the event that any part of these Terms and Conditions is held void or unenforceable by mandatory statutes, the valid or enforceable portion of these Terms and Conditions shall continue to apply and be binding.
- This event is not provided, approved, or supported by X Corp.

Inquiries

Please send any inquiries related to this event to the address below.

umamusume_en_campaign@cygames.co.jp

- The company can only respond to inquiries in English or Japanese.
- The company cannot respond to inquiries confirming entry into the event, winner selection, or results.